Ahold Delhaize

CONSTITUENCY INDUSTRY, TRADE AND FINANCE

Date: 01-04-2021

Primary contact responsible for the institutional commitment to RTRS (name, e-mail, phone number, office address)

➔ Hugo Byrnes, hugo.byrnes@aholddelhaize.com, Provinciale weg 11, 1506 MA, Zaandam

Person reporting

➔ Harm Jan Pietersen

Please state what the main activities of your organization are, both overall and those specifically linked to soy production:

➔ Ahold Delhaize is a food retail group, a leader in supermarkets and eCommerce, and a company at the forefront of sustainable retailing. Our family of great local brands serves over 50 million customers each week in, in Europe, the United States

Please state in which regions the organization operates

➔ United States, Netherlands, Belgium, Luxembourg, Greece, Romania, Serbia, Czech Republic

Is the person reporting for the entire organization or a specific region? (please, state which one)

➔ We are reporting for the entire organization excluding joint ventures

What is the organization’s policy on soy

please provide link if available


OPERATIONS RELATED TO SOY

What is your organization’s annual soy footprint?

Please state direct use and indirect, in tonnes

➔ 557,472 MT

Do you have a system for calculating your (direct and indirect) production, purchase, trade or use of soybeans or derivatives?

➔ Yes, for tier 1-3 only products (direct soy and derivatives; raw meat feed; eggs and dairy)

What is the total volume of your (direct) soy use (beans, meal, oil, hulls, lecithin, derivatives).

Please specify per category and specify the scope, where relevant (national/international, own brands/all brands, etc)

➔ Approximately 2% of the total tier 1, 2 and 3 volume

What is the total volume of your (indirect or embedded) soy use (beans, meal, oil, hulls, derivatives, e.g. in feed for animal products)

Please specify per category

➔ Tier 1 (direct soy and derivatives): 11,439 MT;
Tier 2 (raw meat feed): 431,794 MT;
Tier 3 (eggs and dairy): 114,239 MT.

Other relevant information on this topic
We collect information on own brand products only. The volumes mentioned above include low-risk soy volumes (coming from Europe / US etc.) as well as high-risk soy volumes (coming from South-America etc.).

### OPERATIONS RELATED TO RTRS SOY

<table>
<thead>
<tr>
<th>RTRS Certified Soy uptake/used in 2020</th>
<th>Segregated</th>
<th>Mass Balance</th>
<th>Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>148.857</td>
</tr>
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</table>

The credits provided in the table are only for the high-risk soy volumes coming from South America.

Did you uptake this yourself directly or did your supplier do this? If your supplier did so, how did you specify and verify this?

→ AD purchased 58,005 MT to offset our volumes sold in 2020. Our suppliers purchased 90,552 MT on our behalf. We asked each supplier to provide proof of purchase, and assurance in writing. Assurance of this process and data was provided by Pricewaterhouse Coopers, our 3rd party auditor.

What type of products do you use RTRS soy for? (Specify supply chain options), direct and indirect.

→ Offsetting high risk soy volumes in our products’ supply chains. This is mainly soy used for animal feed.

Did your organization make any public claims related to the production, trade and uptake of RTRS soy? Please provide link.

→ Yes, in our annual report on page 231

Other relevant information on this topic

→

### TIME BOUND PLAN FOR RESPONSIBLE SOY

What date did your organization start, or does it plan to start using or supporting RTRS soy via uptakes? (including all supply chain options)

→ 2012

Does your organization expect to use 100% RTRS soy? If so, by when?

→ 2020

What milestones has your organization defined for its responsible soy use? Please state annual targets/strategies, including its 2021 target if applicable.

→ (100% of high priority (South American) direct and embedded soy volumes in the supply chain of own brand products certified against an acceptable standard)

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1 Where ‘soy’ is mentioned this refers to all products (beans, oil, meal, hulls, lecithin, derivatives, etc.) and both direct and indirect use.
Please quantify your commitment or estimated purchase/use of Certified Responsible Soy in the table below

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Segregated Mass Balance Credits</td>
<td>Segregated Mass Balance Credits</td>
<td>Segregated Mass Balance Credits</td>
</tr>
<tr>
<td>Direct use</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>Indirect use</td>
<td>95%</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>95%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>

Other relevant information on this topic

→ We purchase certified responsible soy only for our soy volumes coming from high-risk regions such as South-America. In 2020, 100% of high priority (South American) direct and embedded soy volumes in the supply chain of our brand products was certified against an acceptable standard.

MEMBERSHIP & PROMOTION

How did your organization provide information about its RTRS membership to internal and/or external audiences?

We work with our Operating Companies to identify the volume of total and high-risk soy in their supply chains. We are in the process of asking our suppliers to offset their conventional soy use via RTRS Credits.

Ahold Delhaize is an active member of the Retailers Soy Group (RSG).

How did your organization support or promote RTRS?

E.g. what internal and external activities were organized?

→ Ahold Delhaize is a member and is active in the Retailer Soy Group, Dutch CBL, and the Soy Transparency Coalition. (2020)

Did the organization proactively encourage other companies (supplier, customer, and colleague) to support or become members of the RTRS?

If so, please specify.

→ Yes active member of TFA, in addition, we support the Cerrado Manifesto, and will take proactive action on implementing steps to reduce the deforestation risk in the Cerrado.

OTHER SUPPORT ACTIVITIES

Did your organization provide support towards RTRS certification for producers, such as training, in producing countries?

If so, please specify.

→

Did your organization raise/contribute funds in order to support capacity building and other activities? If so, please specify which organization were supported, the nature of the activities and the amount of funds that were contributed

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Did your organization participate in RTRS working groups or courses?

If so, please specify.

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Other relevant information on this topic

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